



INSURANCE BROKERS ASSOCIATION OF ONTARIO

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IBC DASH: Overview from IBC

Driver and Auto Search History (DASH) provides detailed reports on a consumer's auto insurance history including policies, claims, and other relevant information used to provide an insurance quote.

DASH is accessible to brokerages via an easy-to-use report ordering portal provided by IBC. API access is also available to those looking to integrate their system directly.

Driver Reports: Policy and claims history for a specific driver

Get access to driver reports using an individual driver's license number or customize your search using the advanced search fields. If any critical changes occur within 90 days of generating the driver report, you can view the changes using the 90 Days function. Search and review all driver reports generated by your company or export this list in CSV format.

Vehicle Reports: Policy and claims history for a specific vehicle

Using only the vehicle identification number (VIN), you can view detailed information about a vehicle's insurance coverage, claims history, and any available information on the vehicle brand. This functionality allows you to properly assess risk by analyzing the claims and policy history on a particular vehicle.

Who can use DASH?

DASH is available to private auto insurers and brokers licensed to sell insurance in:

- Alberta
- Ontario
- New Brunswick
- Nova Scotia
- Prince Edward Island
- Newfoundland and Labrador
- Nunavut
- Northwest Territories
- Yukon

Who Operates DASH?

DASH is operated by the Insurance Bureau of Canada (IBC), the national industry association representing Canada's private home, auto, and business insurers.



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Brokerage Enrollment Process

Similar to existing industry reports, brokerages are sponsored by carriers to gain access. It is important to note that Day 1, not all carriers will be actively enrolled in DASH. Please refer to the Split Ordering Workflow for more details on this interim period.

A carrier will provide a brokerage with the IBC [Brokerage Intake Form](#), which the brokerage completes and returns to the carrier. Once the carrier has provided the completed intake form to IBC, IBC DASH Support will provide the brokerage with the following documents:

- DASH Brokerage Subscription Agreement – This document is a legal contract to grant access to DASH and the broker's responsibilities as an authorized user of the DASH service. Brokers must sign and return the form before they will be granted access to the portal.
- DASH User Admin Request Form – This form indicates the User Administrator at your company who will have the responsibility of setting up and managing users.
- DASH Authentication Information Form – This form gathers information required to set up the connectivity between your brokerage and the DASH portal. If your brokerage is interested in building an API connection, completion of this form will also initiate receiving the specifications package (described below).
- DASH API Integration Specifications Package – These documents provide the information required for your brokerage to connect to DASH via an API to pull Driver Reports.